

## PROBLEMS ARE GOOD!

One day a friend called me to rant about the many problems she had in her business, especially with her people. "I hate problems! Ang gusto ko sa negosyo ko walang problema," she said. So I said, "Kung ayaw mo ng problema, dapat wag ka magnegosyo. Kasi walang negosyo na walang problema." People react to problems in different ways. Some would ram through them, leaving a lot of casualties along the way. Others would sweep them under the rug hoping that they would go away, only to face a monster in the future. There is nothing we can do to eliminate problems, they will always be present in every business. The only thing we can do is change our attitude towards them and recognize that problems can actually bring blessings.

Over time I learned these about problems: (1) Problems are external manifestations of something internally wrong, (2) Problems are warning signs of an impending trouble in the future, (3) Problems are opportunities for growth - because when we remove the root cause, our business and people can work better. When problems come, we should not look for someone to blame because even if we find one, our problems will not go away. Instead, we should work to uncover what is "internally wrong" and correct it because by doing so our business will become healthier. So problems are not necessarily bad! In my next post I will share with you how to embrace your problems and benefit from them.